



Sussex Police Serving Sussex - Our Pledge



We will support law abiding citizens and pursue criminals relentlessly to keep you and your neighbourhoods safe from harm.

1. Treat people fairly, with dignity and respect
2. Provide local neighbourhood policing team information
3. Be visible in our communities
4. Reply to messages directed to Neighbourhood teams within 24 hours
5. SAFELY attend emergencies within 15 minutes
6. SAFELY attend to vulnerable/upset people and local priorities within 60 minutes
7. Arrange and publicise monthly local meetings in your area
8. Provide information about crime and court outcomes
9. Update victims on a regular basis
10. If you are unhappy with our service - we will discuss with you within 24hrs and aim to put it right.



We want to do our best for you but, if we fail to meet Our Pledge we will always explain why it has not been possible on that occasion to deliver the high standards to which we aspire and you deserve.



If you would like to read the full version of Our Pledge then visit www.sussex.police.uk or ask your local officer or police station for a leaflet.

